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Preventing Violence in the Workplace

1. Which of the following acts can be considered workplace violence?

- A. An employee physically assaults another employee
 - B. An employee verbal abuses another employee.
 - C. A manger puts an employee on probation for showing up late to work ten consecutive days
 - D. Both A and B
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2. Which of the following methods can be used to reduce workplace violence?

- A. Establish organizational procedures which identify workplace hazards and evaluate risk
 - B. Develop a violence employee training program
 - C. Identify workplace trends or patterns
 - D. All of the above
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3. You are put in charge of your hospital's workplace violence community. What should be your first step?

- A. Meet with hospital management to ensure their commitment to stopping work place violence
 - B. Collect baseline date
 - C. Develop an employee questionnaire
 - D. Establish a workplace violence focus group
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4. Which of the following statements regarding workplace violence programs is most accurate?

- A. Posting workplace violence polices in public areas can reduce employee participation
 - B. Posting workplace violence polices in public areas can increase employee participation
 - C. Workplace violence polices are not essential
 - D. None of the above
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5. Ongoing worksite analysis and hazard identification is critical to the success of a comprehensive workplace violence prevention program.

- A. True
 - B. False
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6. Which of the following statements regarding workplace violence is most accurate?

- A. Working in neighborhoods with high crime rates would not be considered a risk factor for workplace violence
 - B. Poorly lit rooms are a risk factor for workplace violence
 - C. The physical layout of a hospital does not impact workplace violence
 - D. Transferring patients between units can reduce workplace violence
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7. Walkthrough assessments do not play a role in identifying workplace hazards.

- A. True
 - B. False
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8. Your manager approaches you and asks for a recommendation to help decrease workplace violence in your hospital. Which of the following recommendations has the most potential to decrease workplace violence?

- A. Add additional security on the geriatric unit
 - B. Decrease security on the geriatric unit
 - C. Decrease security in the ED
 - D. Decrease security in the admission areas
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9. Which of the following statements regarding engineering controls is most accurate?

- A. Removing mirrors on a unit can be considered an engineering control
 - B. Enclosing the nursing station on the psychiatric unit can be considered an engineering control
 - C. Removing the door to the pediatric unit can be considered an engineering control
 - D. Removing hospital metal detectors can be considered an engineering control
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10. Administrative and work practice controls can include changes to the way staff perform jobs or tasks to reduce the likelihood of workplace violence.

- A. True
 - B. False
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11. Your hospital's workplace violence community asks you to develop a topic for their workplace violence training program. Which of the following topics can be used for the training program?

- A. Risk factors that contribute to assault
 - B. Approaches to deal with aggressive behavior
 - C. Proper use of safe rooms
 - D. All of the above
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12. Which of the following statements regarding workplace violence training is most accurate?

- A. Training programs are most effective when they are designed specifically for a facility or unit
 - B. Training programs are less effective when they are designed specifically for a facility or unit
 - C. An ED nurse should be trained on ICU unit procedures
 - D. None of the above
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13. Which of the following hospital employees are typically the first to encounter difficult patient situations?

- A. Nurses
 - B. Nurse assistants
 - C. Mental health workers
 - D. All of the above
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14. ED nurses experience physical assaults at one of the lowest rates of all nurses.

- A. True
 - B. False
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15. Which of the following statements regarding workplace violence training formats is most accurate?

- A. Web-based training is not an acceptable format for workplace violence training
 - B. A "safety-coach" can train nurses in real-time
 - C. Interactive exercises make training less effective
 - D. None of the above
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16. Hospital employees should only be required to participate in a workplace violence training program once during their duration of employment.

- A. True
 - B. False
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17. Which of the following statements regarding workplace violence reporting is most accurate?

- A. "Near-misses" do not need to be reported
 - B. Reporting can identify training needs
 - C. Reporting cannot determine the severity of workplace violence
 - D. None of the above
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18. OSHA's regulation at 29 CFR 1904 requires private sector employers to record and report work-related injuries or illnesses

- A. True
 - B. False
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19. Which of the following statements regarding OSHA regulations is most accurate?

- A. Employers covered by Part 1904 must record work-related injuries and illnesses that result in days away from work
 - B. Work-related illnesses that result in job transfers do not need to be reported
 - C. Every 5 years employers are required to prepare a summary report of all injuries and illnesses on the 300 log
 - D. None of the above
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20. Which of the following statements regarding OSHA's Guidelines for Preventing Workplace Violence for Healthcare and Social Service Workers, is most accurate?

- A. Establishing a uniform definition of violence is not necessary
 - B. It is important to track recommendations through to completion
 - C. It is not necessary to document safety meeting minutes
 - D. None of the above
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